



# HIMALAYA TREKKERS

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## Booking:

- We assume that you have read and understood our “Terms & Conditions” (<https://himalayatrekker.com/terms-and-conditions>) before Booking a trek/tour.
- To reserve your place in a scheduled Fixed Departure trek or a Customised/Private trek **pay 25% of the TREK/TOUR FEE** as the initial “**Booking Deposit**”. You can pay by Net banking/Draft/Cheque/Credit/Debit/AMEX cards. This will ensure your participation in the desired trek and we will reserve your place in the scheduled date. You need to pay the remaining amount at least **15 days before Trek Starting Date**.
- If you book a Trek/Tour before 14 days or less from Trek/Tour Starting Date, you need to pay the **full TREK/TOUR FEE**.

## Cancellations:

- “Booking Amount” i.e. **25% of the TREK/TOUR FEE is Non-Refundable** at any stage.
- If in case you are not able to make it due to unavoidable reason(s), we provide you a **very flexible choice of Shifting to another trek within next one year**. One year is counted from the starting date of the trek/tour you booked initially with us.
- In case you postpone your trip you need to inform **minimum of 15 days before** the trek/tour starting date. (Though we suggest to inform us earlier if known)
- In case you postpone a **trek/tour before 15 days of the scheduled Trek/Tour Starting date or prior**, you may shift to another group of the same trek/tour scheduled in the same season or within next one year. You may shift to another suitable route also. For changing any, you need our approval first. Your request must be in written communication through your registered email with us.
- If you cancel/postpone a trek/tour from **14 days to 8 days before tour starting date**, your Booking Amount is Non-Refundable. We will not take any request of shifting dates. We will charge 50% of the amount as Cancellation Charges and process refund of remaining 50%. You may also shift to another group within next year but 25% Booking Amount will be deemed as Cancellation Charge and the rest amount will be transferred to the shifted group.
- If you cancel a trek/tour **7 days (i.e. a week) before Trek/Tour Starting Date or later**, there will be **NO REFUND**.

- In case of any unforeseen incident including but not limited to natural calamities like flood, earthquake, landslide, forest fire or any political unrest, if we are compelled to cancel the trek/trip, you will be entitled to redeem the full amount for the same/similar kind of trek/trip within next one year.

If you need more clarifications write in to [info@himalayatrekker.com](mailto:info@himalayatrekker.com)

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